



*A whole new way
to experience shopping...*

Karns Fresh Experts Rewards: Your Reward. Your Choice. New Program Questions & Answers

Redeeming your Karns Fresh Experts Rewards points just got even more exciting. As always, you'll earn one point per dollar you spend, but now you can redeem your points whenever you want! Choose from a wide variety of gift cards to Karns and other retailers like Best Buy, iTunes, Barnes and Noble, Home Depot, and more. Rewards options will be added, so check back regularly at www.KarnsFoods.com. There's no limit to the points you can earn, and points never expire. The more you spend, the more you earn.

Question: What if I already have a Karns Fresh Experts Rewards Card that I've registered and use, do I need to do anything else to participate in this program?

Answer: NO. If you already have a Karns Fresh Experts Rewards Card registered, just be sure to scan your card and start shopping for your rewards!

Question: How is this program different from previous Karns Rewards programs?

Answer: This program give you the chance to choose your rewards with lots of options and to redeem whenever you want to!

Question: How do I check my point balance?

Answer: You can visit us at www.KarnsFoods.com and log-in to your account to check your points balance or you can call our toll free number at 1-888-866-9186.

Question: How do I redeem for Free Stuff?

Answer: You can visit us at www.KarnsFoods.com and log-in to your account to redeem or you can call our toll free number at 1-888-866-9186.

Question: Is there a cost for shipping and handling?

Answer: NO. Delivery is included for those rewards that are to be mailed or shipped to you.

Question: Do I need a computer to participate in Karns Fresh Rewards?

Answer: NO. You can simply call our toll free number (1-888-866-9186) to register your card and redeem for your rewards. If you gave us an email address, we would send you periodic point updates, our weekly circular and more!

Question: Is my personal information safe?

Answer: We only ask for your name, address, phone number and email address (if you have one) so we can better serve you. We promise not to sell or distribute your information to anyone for any reason.



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We appreciate your business and are delighted that you choose to shop with us. Every dollar you spend while using our rewards card will earn points towards great rewards! The more you shop the more you earn. The Karns Fresh Experts card is not needed to receive store sale prices.

Registration

- Membership is free!
- Your card is active as soon as it is swiped at checkout, but it must be registered for you to receive the benefits of the card and protect your rewards from being lost or stolen.
- You can register by going online, calling our toll-free line, or at customer service.

Points

- Earn one point for every dollar you spend when you use your card.
- If your card is lost or stolen, simply receive another card at checkout and register it to your existing [online](#) or by phone.
- If your card was not swiped during a transaction you can bring your receipt to our customer service desk for a point adjustment.
- You can view your current point total and account history online or by phone.

Events

- We offer a variety of reward events throughout the year. These events change seasonally so there is something for everyone.
- You can view our current event on our website, in our emails or in-store at each register's check lane sign.
- Each event has a limited redemption period. Don't miss out! Check your e-mail or in-store signs for beginning and ending dates.

Email From Us

- We use your e-mail address to give free gifts, special offer opportunities, update you on your rewards account balance and remind you of redemption end dates.
- We will not overwhelm your inbox or share your personal information.
- Please add us to your e-mail "safe list".
- You can opt out of receiving our e-mails at any time by clicking the "unsubscribe" link at the bottom of the e-mail.

Other Info

- Purchases of alcohol, cigarettes, milk, lottery, money orders and gift cards are not eligible for Reward Points.
- Your account information is secure and will never be sold or distributed. Our Privacy Policy is available online.

www.karns.net
toll-free: 888.866.9186

